

## Frequently Asked Questions for Notebook Specifications

### **1. Do I need to get a notebook before semester start in Apr?**

Please note that ALL DMAD students will only be confirmed into their specialisation AFTER the Foundry Programme at the end of Semester 1. They are encouraged to use their existing laptop until they have confirmed their placement in their specialisation. Purchasing of the laptop from the recommended SP vendor can still be done in Semester 1 after placement in Specialisation has been confirmed.

### **2. Is it compulsory to buy a Mac?**

For most of the specializations in DMAD it is **NOT** necessary. You can buy any notebook from our approved vendors. However we would advise students if they can wait, to use an existing laptop till they have been posted into their specialisation before purchasing a new laptop.

For **MPD only**: Yes, DMAD (MPD) students make extensive use of the computer for music composition and production, and their primary tool is the industry standard Macintosh application LogicPro X.

For **DCX & SCC** only: Students are able to use either a Windows or Mac OS for their course of study. However, as the industry is generally Mac based, it may benefit the students from getting a Mac laptop.

\*Kindly note that an Intel based endorsed MacOS models is preferred.

### **3. If I buy a Mac, can I buy it from the Apple Store?**

It is recommended that you buy from the school's approved vendor as a 3-year warranty and other freebies are included. If you have decided not to get from our approved vendor, you are recommended to buy online from Apple's Education store as you would get an educational discount. Please make sure the configuration matches the models sold by our approved vendor.

You can access our mac vendor's website here -> <https://academic.com.sg/collections/sp>

### **4. Should I buy a Macbook or Macbook Air?**

Macbook and Macbook Air are **NOT** recommended unless it has sufficient computing power to handle more processing-intensive tasks.

### **5. Can I use an existing hand-me-down notebook first and purchase a laptop later?**

Yes, you may use it. Should you decide to buy one later, you can still purchase it at a later date via the vendor website indicated on the Notebook PC Corner (<https://www.sp.edu.sg/sp/student-services/it-services/it-support/specifications-promotions>).

### **6. Are the prices of the notebook the cheapest from your approved vendors?**

We do not determine the prices of the notebook. We are just providing a service for your convenience. The prices are determined by the vendors.

When you compare prices, it is important that you compare the specifications to ensure that the models are comparable. For example, a vendor may sell a notebook at a cheaper price with a specification that shows only 4GB RAM and not 8 GB RAM, or the hard disk capacity may be lower, etc.

#### **7. Are there financial assistance provided by SP?**

There are two schemes – Notebook Subsidy and IMDA Neu PC Plus Programme. Information can be found at <https://www.sp.edu.sg/financial-assistance>

Please note that there are deadlines and apply before the application closes. You can also approach the customer service officers at Student Services Centre for assistance.

#### **8. What are the software provided by the School and what software is required for my course?**

For notebook configuration support, please refer to SP website at [Student Services > IT Services > Notebook PC Corner](#).

You will need your iChat account and password to access the software list. Installation and configuration guides are provided.

#### **9. Who should I refer to when I encounter problem with my notebook?**

Technical support should be referred to the SPICE Service Desk.

Phone: +65-6772-1260

Email: [servicedeskmail@sp.edu.sg](mailto:servicedeskmail@sp.edu.sg)

You may refer to the [Support page](#) for more details.