

Frequently Asked Questions for Notebook Specifications (*For Part Time Student)

1. Are the prices of the notebook the cheapest from your approved vendors?

We do not determine the prices of the notebook. We are just providing a service for your convenience. The prices are determined by the vendors.

You may refer to the vendor website indicated on the Notebook PC Corner
<https://www.sp.edu.sg/sp/student-services/it-services/it-support/specifications-promotions>

2. What are the software provided by the School and what software is required for my course?

For notebook configuration support, please refer to SP website at [Student FAQ::Service Listing::Course Specific Software](#)

You will need your iChat account and password to access the software list. Installation and configuration guides are provided.

3. Who should I refer to when I encounter problem with my notebook?

Technical support should be referred to the SPICE Service Desk.

Phone: +65-6772-1260

Email: servicedeskmail@sp.edu.sg

You may refer to the [Support page](#) for more details.