GOC/ROC Renewal application to IMDA

For General Operator's Certificate / Restricted Operator's Certificate renewal, please note that it can only be performed 12 months prior to the certificate expiry date.

With effect from 14 March 2018, General/Restricted Operator's Certificate can be applied via LicenceOne portal.

Please proceed to LicenceOne portal to apply https://licence1.business.gov.sg.

For application under Individual, you may login using SingPass and for non-SingPass user, you may request for a LicenceOne User ID. You may apply on behalf of the GOC/ROC applicant, select: Individual applying on behalf of applicant. After login,

- <u>Licence Application</u>: Licence renewal
- Government Agencies: select IMDA
- Licence type: General/Restricted Operator's Certificate
- key in Certificate no. SING H / J xxxxxx (6 digits)
- key in <u>Certificate expiry date</u> Search.

You are advised to prepare the following documents before submitting your application:

- 1. Soft copy of passport size photograph (400 by 514 pixel, 35mm by 45mm)
- PDF copy of medical fitness certificate (including eyesight and hearing) of at least six (6) month validity from the date of application, issued by a medical practitioner registered under the Medical Registration Act (Cap. 174) attesting to the applicant's medical fitness; and
- PDF copy of the sea-service of at least 12 months in total ongoing sea service within the last
 5 years of GOC validity or company letter stating job scope/designation or Refresher course
 certificate of attendance issued by Singapore Maritime Academy (SMA)

Please note that the Original GOC / ROC Certificate must be returned to IMDA within 10 days from the date of application via mail:

IMDA

10 Pasir Panjang Road #03-01 Mapletree Business City Singapore 117438 Attn: Ms Kimberly Teo / Jasmine Teo Licensing There will be a processing period of 7 working days after receiving the complete and valid documents. An email notification will be sent to you via email once the certificate is ready for collection/courier.

For more information, you may refer to our FAQ at the LicenceOne portal.